

# REYNOLD PREETHAM

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**LinkedIn:** [linkedin.com/in/ReynoldPreetham](https://www.linkedin.com/in/ReynoldPreetham)

**GitHub:** <https://github.com/Reynold29>

**Portfolio:** <https://projects.reyziehomelab.com/linkfree>

## Professional Summary

Software Engineer with 1+ year of professional experience in production support, automation engineering, incident management, mobile application development, and backend technologies. Experienced in troubleshooting production systems, investigating API and network issues, performing root cause analysis, and building automation solutions. Developed and released mobile applications with 5,000+ monthly active users and currently focusing on Native Android (Kotlin), SwiftUI, FastAPI, PostgreSQL, and full-stack development.

## Core Competences

- Incident Management
- Production Support
- Root Cause Analysis
- Linux
- API Troubleshooting
- Network Debugging
- Automation Development
- REST APIs
- Mobile Development
- Backend Development
- OpenSearch
- Log Analysis

## Professional Experience

### Get My Parking

#### Technical Support Engineer | Oct 2024 – Present

- Investigate and resolve production incidents through application, API, network, and log analysis.
- Perform root cause analysis and collaborate with Engineering, Product, and Operations teams.
- Utilize OpenSearch and monitoring tools to identify failures, anomalies, and platform issues.
- Diagnose API communication failures, integration issues, and network-related defects.
- Manage and resolve support tickets while maintaining service quality objectives.
- Developed **26+ automation scripts** that streamlined operational workflows.
- Saved over 100 hours of manual dashboard operations through automation and bulk-processing solutions.
- Contributed to incident response, production support, issue triaging, and platform reliability improvements.
- Awarded **Best Debutant Award (2024–25)** for exceptional performance and contributions.

## Technical Skills

**Languages:** Kotlin, Java, Python, JavaScript, Dart, SQL

**Mobile:** Android, Kotlin, Flutter, SwiftUI, REST APIs

**Backend:** FastAPI, PostgreSQL, API Development, Database Design

**Monitoring:** OpenSearch, Splunk, Chronicle, Incident Management, Log Analysis

**Infrastructure:** Linux, Docker, Docker Compose, Nginx, Git, Networking, Raspberry Pi

# Personal Projects

## CSI Hymns Book

- Flutter-based mobile application for hymn lyrics and worship resources.
- 5,000+ monthly active users.

## Worship Companion+

- Mobile application providing lyrics, chords, tabs, and worship resources.
- 1,000+ monthly active users.

## Nook Browser

- Contributor to an open-source browser project focused on modern web browser technologies.

## Home Infrastructure & Monitoring Platform

- Built self-hosted infrastructure using Docker, Nginx, Raspberry Pi, Pi-hole, and Cloudflare.

## Native Mobile & Backend Development

- Migrating from Flutter to Kotlin and developing iOS applications with SwiftUI.
- Building backend services and custom APIs using FastAPI and PostgreSQL.

# Achievements

- Best Debutant Award (2025–26)
- Top 150 Overall Google Play Store Ranking
- Top 3 in India for Most Downloaded Application Category Ranking
- First Place – IoT Event, St. Joseph's First Grade College
- Xiaomi Best Contributor Award (2021)

# Certifications

- Google Cybersecurity Professional Certificate
- Splunk Search Expert Specialization
- Azure Cloud Fundamentals (Microsoft)
- Python for Cyber Security (Infosec)
- Foundations of Cyber Security (University of Maryland)
- Version Control (Meta)

# Education

**Master of Computer Applications (MCA)** — Jain Online University (2024 – 2026)

**Bachelor of Computer Applications (BCA)** — St. Joseph's First Grade College, Mysore (2021 – 2023)